



ATLANTA, GEORGIA



LINE & HANGAR MAINTENANCE OPERATIONS

- The Atlanta hangar is a Delta-partnered facility that is shared with Delta Air Lines Tech Ops and its hangar operation.
- The ATL maintenance base is primarily a line & hangar maintenance operation as it routinely has 9 to 14 aircraft requiring overnight maintenance.
- The ATL base also regularly performs:
  - A-Checks
  - Routine line checks
  - Routine service checks
  - Interior maintenance checks
  - Engine borescope inspections
  - Landing gear changes
  - Wheel/brake changes
  - Strut re-packs
  - Clearing MEL Items
  - Fault troubleshooting
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight operation technician schedule consists of 4 consecutive 10-hour shifts followed by 3 consecutive days off. This flexible schedule offers technicians a quality work/life balance.
- The ATL maintenance base started its operation in June 2017 and has hangar capability to house up to 3 CRJ-900 aircraft with a tail dock.

ENDEAVOR AIR®

TOTAL ATL STAFF

120

**Line maintenance** generally refers to minor unscheduled or scheduled aircraft maintenance that occurs at the gate or terminal ramp (tarmac) area. Tasks that can be completed between flight segments are accomplished at this time.

**Hangar maintenance** consists of more detailed tasks that require more time and cannot be completed between flight segments.





# CVG

CINCINNATI, OHIO



LINE & HANGAR MAINTENANCE OPERATIONS

- The CVG maintenance performs both hangar and line maintenance operations. It has a well-known reputation as the Center Of Excellence for its sheet metal repair expertise.
- The CVG base also incorporates an SVL (Special Service Line), which allows this base to perform larger tasks, including engine R&R, landing gear R&R, structural inspections, and various NDT work. These aircraft could be out of service from 3 to 7 days.
- This CVG maintenance base also has line maintenance overnight dwell capabilities.
- The CVG base regularly performs:
  - A-Checks
  - Routine service checks
  - Engine borescope inspections
  - Wheel/brake changes
  - Clearing MEL Items
  - Routine line checks
  - Interior maintenance checks
  - Landing gear changes
  - Strut re-packs
  - Fault troubleshooting
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight operation technician schedule consists of 4 consecutive 10-hour shifts followed by 3 consecutive days off. This flexible schedule offers technicians a quality work/life balance
- The CVG maintenance base started operation in November 2012 and has hangar capability of up to a combination of 6 aircraft.

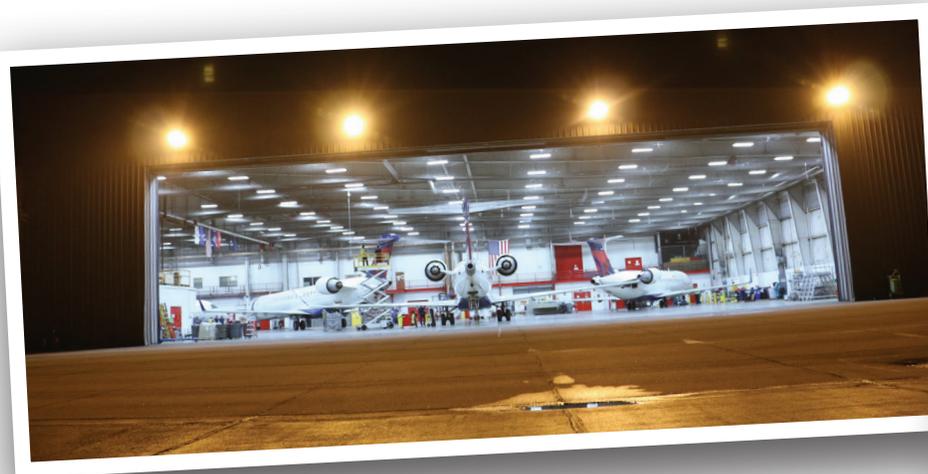


**TOTAL CVG STAFF**

**100**

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# CWA

MOSINEE, WISCONSIN



LINE & HANGAR MAINTENANCE OPERATIONS

- The CWA maintenance base is an overnight maintenance base. This base primarily works on the CRJ-200 fleet, and it routinely has 2 aircraft in for service every night.
- The CWA base also incorporates an SVL (Special Service Line), which allows this base to perform larger tasks that other bases cannot accomplish. These aircraft could be out of service from 3 to 7 days. Some examples of these larger tasks are engine R&R, landing gear R&R, structural inspections, and various NDT work.
- The CWA base also regularly performs:
  - A-Checks
  - Routine service checks
  - Wheel, tire, & brake changes
  - Interior maintenance checks
  - Routine line checks
  - Clearing MEL items
  - Strut re-packs
  - Fault troubleshooting
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight shift consists of four 10-hour shifts with rotating days off. This work schedule allows all employees a better life/work balance with a minimum of 3 days off per week.
- The CWA hangar opened for business in 1990. Its hangar is able to fit either 3 CRJ-200s or 2 CRJ-900s at one time.

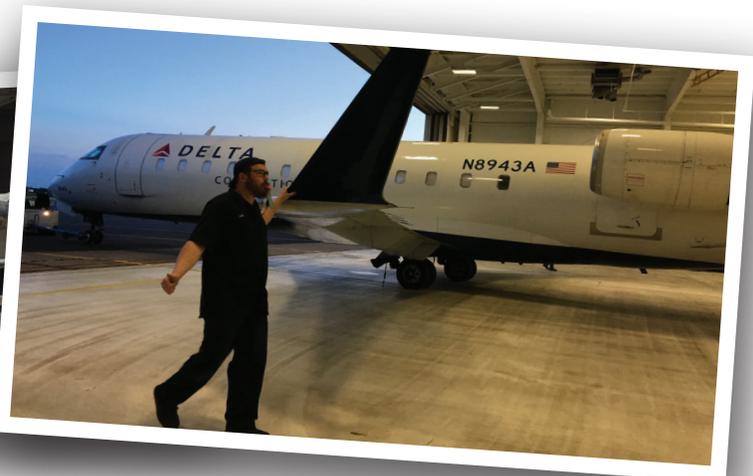
ENDEAVOR AIR®

TOTAL CWA STAFF

47

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# DSM

DES MOINES, IOWA



LINE & HANGAR MAINTENANCE + ENGINE SHOP

- The DSM maintenance base is a line and hangar operation. This base primarily works on the CRJ-900 fleet and routinely has four (4) aircraft in every night.
- This base also houses a CRJ-900 full-capability Engine Shop on-site.
- The DSM maintenance team completes over 95% of system-wide CRJ-900 engine changes, either on-site or off-site.
- The DSM base regularly performs:
  - CRJ-900 engine changes
  - Interior maintenance checks
  - Routine service checks
  - Engine borescope inspections
  - Strut re-packs
  - Fault troubleshooting
  - A-Checks
  - Routine line checks
  - Landing gear changes
  - Wheel/brake changes
  - Clearing MEL Items
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight operation technician schedule consists of 4 consecutive 10-hour shifts followed by 3 consecutive days off. This flexible schedule offers technicians a quality work/life balance.
- The DSM hangar opened for business in February 2009. The 80,000 square feet facility is the newest and most modernized hangar amongst Endeavor maintenance bases.

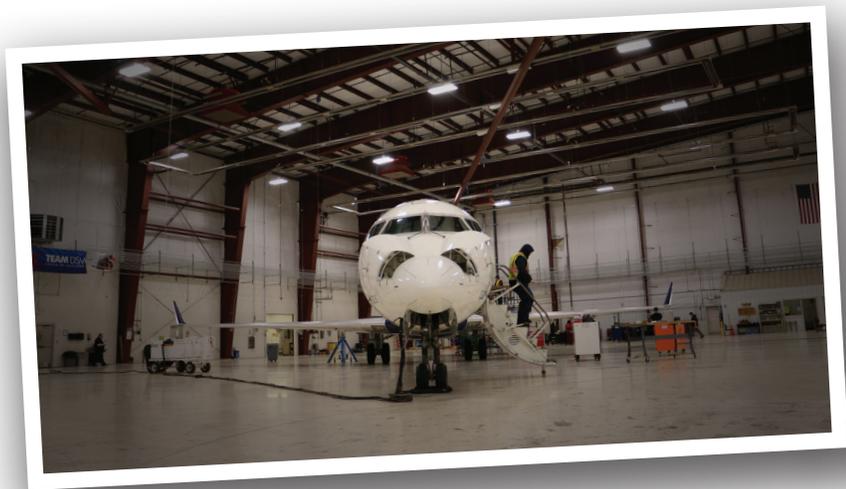


TOTAL DSM STAFF

46

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# DTW

DETROIT, MICHIGAN



LINE & HANGAR MAINTENANCE OPERATIONS

- The DTW maintenance base is both a line and hangar maintenance operation. It is a very large facility and has the capability to fit up to 5 CRJ-200 or CRJ-900 aircraft into the hangar at one time.
- This base performs a variety of maintenance functions up to and including heavy maintenance checks. It also has a fully functional sheet metal shop used primarily for hangar-related repairs.
- The DTW base also regularly performs:
  - A-Checks
  - Routine service checks
  - Engine borescope inspections
  - Wheel/brake changes
  - Clearing MEL Items
  - Routine line checks
  - Interior maintenance checks
  - Landing gear changes
  - Strut re-packs
  - Fault troubleshooting
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight operation technician schedule consists of 4 consecutive 10-hour shifts followed by 3 consecutive days off. This flexible schedule offers technicians a quality work/life balance.



TOTAL DTW STAFF

125

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# IND

INDIANAPOLIS, INDIANA



LINE MAINTENANCE OPERATION

- The IND maintenance base is an overnight maintenance base operation, providing maintenance to up to 5 aircraft per night. There is no hangar at this base location.
- The IND base also regularly performs:
  - A-Checks
  - Routine line checks
  - Routine service checks
  - Clearing MEL items
  - Wheel, tire, & brake changes
  - Strut re-packs
  - Interior maintenance checks
  - Fault troubleshooting
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight operation technician schedule consists of 4 consecutive 10-hour shifts followed by 3 consecutive days off. This flexible schedule offers technicians a quality work/life balance.
- The Indianapolis maintenance base began operation in 2008.

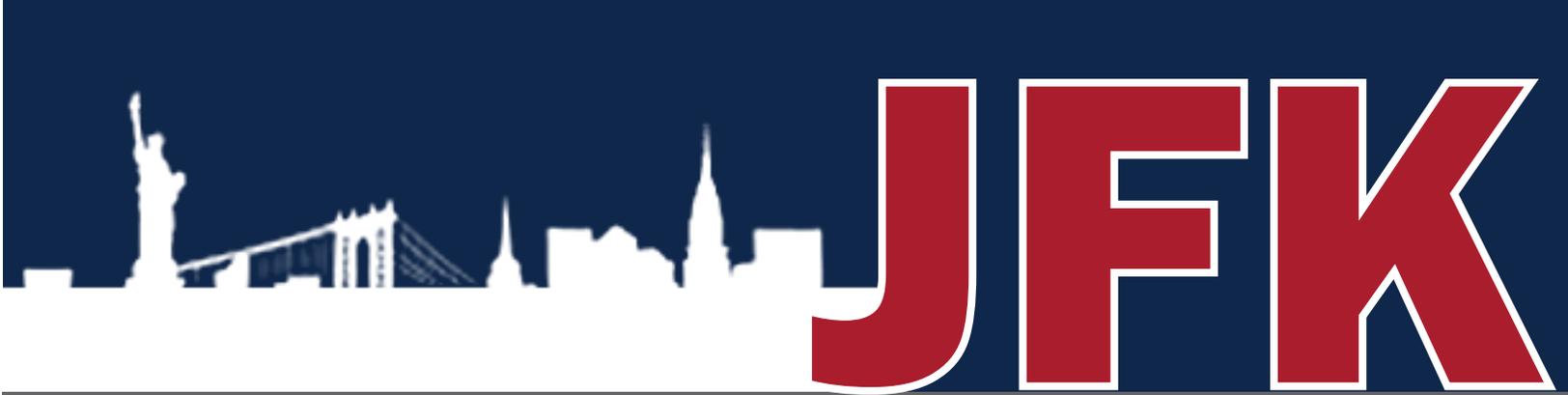


TOTAL IND STAFF

23

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## JAMAICA, NEW YORK



## LINE MAINTENANCE OPERATION

- The JFK maintenance base is primarily a line maintenance operation; there is not a hangar located at this base.
- The JFK base regularly performs:
  - A-Checks
  - Routine line checks
  - Routine service checks
  - Clearing MEL items
  - Wheel, tire, & brake changes
  - Strut re-packs
  - Interior maintenance checks
  - Fault troubleshooting
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight operation technician schedule consists of 4 consecutive 10-hour shifts followed by 3 consecutive days off. This flexible schedule offers technicians a quality work/life balance.
- The JFK maintenance base began operations in October 2010.

ENDEAVOR AIR®

TOTAL JFK STAFF

58

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# LGA

FLUSHING, NEW YORK



LINE MAINTENANCE OPERATION

- The LGA maintenance base is primarily a line maintenance operation with no hangar availability. They can, however, request hangar space from American Airlines if needed.
- The LGA base also regularly performs:
  - A-Checks
  - Routine line checks
  - Routine service checks
  - Clearing MEL items
  - Wheel, tire, & brake changes
  - Strut re-packs
  - Interior maintenance checks
  - Fault troubleshooting
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight operation technician schedule consists of 4 consecutive 10-hour shifts followed by 3 consecutive days off. This flexible schedule offers technicians a quality work/life balance.
- The LGA maintenance base began operations in the spring of 2014.



TOTAL LGA STAFF

79

**Line maintenance** generally refers to minor unscheduled or scheduled aircraft maintenance that occurs at the gate or terminal ramp (tarmac) area. Tasks that can be completed between flight segments are accomplished at this time.





# MSP

MINNEAPOLIS, MINNESOTA



LINE & HANGAR MAINTENANCE OPERATIONS

- The MSP maintenance base is both a line and hangar operation with a large hangar facility fully capable of handling a variety of maintenance tasks.
- The MSP maintenance base also regularly performs:
  - A-Checks
  - Routine service checks
  - Engine borescope inspections
  - Wheel/brake changes
  - Clearing MEL items
  - Routine line checks
  - Interior maintenance checks
  - Landing gear changes
  - Strut re-packs
  - Fault troubleshooting
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight operation technician schedule consists of 4 consecutive 10-hour shifts followed by 3 consecutive days off. This flexible schedule offers technicians a quality work/life balance.
- The MSP maintenance base started operation in 1982 and has hangar capability for up to 5 aircraft.



ENDEAVOR AIR®

TOTAL MSP STAFF

82

**Line maintenance** generally refers to minor unscheduled or scheduled aircraft maintenance that occurs at the gate or terminal ramp (tarmac) area. Tasks that can be completed between flight segments are accomplished at this time.

**Hangar maintenance** consists of more detailed tasks that require more time and cannot be completed between flight segments.





# RDU

RALEIGH, NORTH CAROLINA



LINE MAINTENANCE OPERATION

- RDU is our newest maintenance base, opening in late 2019.
- The RDU base regularly performs:
  - A-Checks
  - Routine line checks
  - Routine service checks
  - Wheel, tire, and brake changes
  - Strut re-packs
  - Clearing MEL Items
  - Fault troubleshooting
- The RDU maintenance base is a line maintenance operation with no hangar availability.
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight operation technician schedule consists of 4 consecutive 10-hour shifts followed by 3 consecutive days off. This flexible schedule offers technicians a quality work/life balance.

ENDEAVOR AIR®

TOTAL RDU STAFF

64

**Line maintenance** generally refers to minor, unscheduled or scheduled maintenance carried out on aircraft that occurs at gate or terminal ramp (tarmac) area. Tasks that can be completed between flight segments are accomplished at this time.





# TYS

KNOXVILLE, TENNESSEE



LINE & HANGAR MAINTENANCE + ENGINE SHOP

- TYS is the primary engine base for the CRJ-200 fleet. The base has 7,000 square feet of shop space for both engine and interior work along with a seat shop. They also have the capability of doing minor sheet metal repairs.
- The TYS base also regularly performs:
  - CRJ-200 engine changes
  - A-Checks
  - Routine line checks
  - Routine service checks
  - Interior maintenance checks
  - Engine borescope inspections
  - Landing gear changes
  - Wheel/brake changes
  - Strut re-packs
  - Clearing MEL items
  - Fault troubleshooting
- All technicians are trained to become run/taxi qualified on specific aircraft.
- The overnight operation technician schedule consists of 4 consecutive 10-hour shifts followed by 3 consecutive days off. This flexible schedule offers technicians a quality work/life balance.

ENDEAVOR AIR®

TOTAL TYS STAFF

94

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