

FLIGHT ATTENDANT

JOB DESCRIPTION & POSITION OVERVIEW

What's your **dream job**? Does it include traveling, meeting new people, and living an "on the fly" lifestyle? Is this your time to have the career you've always wanted? If **YES** is your answer, then join our team of world class Flight Attendants.

Endeavor Air Flight Attendants provide a safe and memorable on-board experience for every customer, every day, on every flight. As a result, we have expanded our service to and from Atlanta while continuing to grow our successful operation in New York.

Join our growing team of professionals in Atlanta and New York. Apply today @ www.endeavorair.com/careers. Endeavor Air is wholly-owned by Delta Air Lines.

RESPONSIBILITIES

- Actively ensure the safety and comfort of passengers.
- Perform all work activities in accordance with established standards, policies, laws, and regulations, including FAA regulations.
- Respond effectively during emergency situations. Provide medical assistance (e.g., performing CPR, basic first aid) to assist individuals in distress.
- Prepare and serve meals, snacks, and alcoholic and non-alcoholic beverages.
- Receive and process payments for purchased service items, such as snacks.
- Provide assistance lifting, transporting and stowing luggage into overhead bins or storage areas.
- Attend to individuals needing special assistance (e.g., unaccompanied minors, individuals with a disability, the elderly) throughout operations.
- Effectively communicate verbally to make onboard public address announcements, complete safety demonstrations, and provide instruction to others. Provide timely informational updates.
- Ensure the aircraft and passengers are in full compliance with policies, procedures, regulations, and safety measures.
- Work both independently and as part of a team to accomplish work tasks.
- Work in confined spaces with exposure to: nuts, animals, latex gloves, perfumes, cleaning solvents, fumes, dust, pet dander, etc. Individuals with allergies may not have the ability to effectively manage allergies to perform job responsibilities in this environment.
- Maintain professional appearance and compliance with uniform and appearance guidelines at all times while in public view.
- Project and maintain a positive attitude and composure at all times.
- Be dependable and committed to completing work assignments per the Endeavor Air standard.
- Manage time to complete required work assignments and to ensure overall punctuality.
- Adjust work activities to adapt to changing work conditions, such as scheduling changes.
- Use computers and computer systems to receive information, communicate with others, and to complete work tasks.
- Communicate in writing to complete paperwork and detailed reports regarding incidents and/or discrepancies.
- Travel in an aircraft under pressurized conditions and airport operations environment.
- Ensure timely communication with management.
- Perform additional functions (essential or otherwise) which may be assigned.

JOB QUALIFICATIONS

- Authorized to work in the U.S.
- High school diploma, GED or equivalent. BA/BS college degree preferred or a combination of education and related experience.
- Ability to read, write, understand and clearly speak in English.
- 1 year of customer service experience.
- Meet minimum age requirement of 21 years of age.
- Candidate height must not exceed 70.5 inches or 5' 10 1/2" when measured without shoes.
- Ability to maintain a high level of personal decorum, professional conduct and personal appearance.
- No tattoos or body piercings that are visible while in uniform. Tattoos and body piercings cannot be concealed by makeup, jewelry and/or bandages.
- Possess a valid passport or equivalent travel documents to freely enter and exit all destinations where Endeavor Air flies. U.S. passport holders should have a minimum of 14 months of validity remaining from the date of training.
- Successful completion of background investigation, including government required fingerprint-based criminal history records check, and a pre-employment drug screen.
- Ability to serve alcoholic beverages, peanuts, and meals containing beef, pork and seafood.
- Ability to work nights, weekends and holidays, as required.
- Ability to complete the 4+ week of Flight Attendant Initial Training program, including successful completion of Initial Operating Experience (IOE).
- Sit or stand for long periods of time. Sit in an assigned jumpseat with seatbelt and shoulder harness fastened without a seatbelt extension. Jumpseat is 21" at the widest part of the seat.
- Open emergency exits and close aircraft doors weighing up to 45 pounds.
- Ability to push, pull, or move a beverage cart weighing approximately 250 lbs.
- Ability to reach into overhead bins and retrieve stored items. Ability to reach a minimum of 76 inches, measured from foot without shoe to fingertip.
- Work in aircraft aisles and galleys, and while standing, reaching (extended in front and to the side of the body and above the head), walking, kneeling, bending, twisting, and working in cramped or awkward positions.
- Walk and fit comfortably down the aircraft aisle while facing forward, and fit quickly through any exit.
- Hear and respond to customer and crew communications in situations with high background noise.